



PARTNERING WITH INDEPENDENT INSURANCE AGENTS FOR SEAMLESS CLAIMS



A Partnership That Protects and Delivers

At BriteCo, we recognize the vital role you as an independent insurance agent play in providing expert advice and care to your clients. That's why we've designed our jewelry insurance claims process to make your client's experience as seamless and stress-free as possible. By partnering with BriteCo, you'll enjoy streamlined claims handling that allows you to focus on what matters most—offering exceptional service to your clients.

How BriteCo's Claims Process Works for You and Your Clients

STEP 1

Our Claims Team Member Connects with Your Client Immediately

- A BriteCo claims team member contacts clients within 4 hours of filing.
- We listen to their story and provide reassurance throughout the process.
- The same claims rep stays in touch, connecting clients with Network Adjusters.

STEP 2

BriteCo Gives Your Clients Options to Fulfill Their Claim

- Policyholders can return to their original jeweler for repairs or replacements.
- BriteCo manages claim fulfillment with their chosen jeweler to ensure satisfaction.
- If they lack a jeweler, the BriteCo Assist Program helps manage the process.

STEP 3

Your Happy Client Receives Repaired/Replaced Item

- BriteCo claims rep keeps clients updated during the process.
- Ensures smooth handling and prompt delivery of the finished piece..



The BriteCo Assist Program

Clients have the option to work directly with us to replace the jewelry item on their claim through our BriteCo Assist Program. They experience a refined replacement or repair journey, working intimately with BriteCo's top-tier designer and master craftsman to shape a piece that's reminiscent of their lost or damaged item. A dedicated BriteCo representative accompanies your client at every step to provide a seamless and comforting experience, ensuring they always have someone to talk to and guide them through the process.

Meet Our Dedicated BriteCo Claims Team

At BriteCo, we're not just an insurance provider—we're a partner dedicated to supporting your agency practice. Our claims team knows jewelry, jewelers and how we can best deliver world-class customer service on a claim.



Christine Belling, our Director of Claims and Customer Success, leads our claims team with 25+ years in the jewelry industry, including her role as VP at Artigem, providing insight into retail jewelers' challenges and opportunities.



Kaitlyn Rigdon is a GIA Graduate Gemologist with over 11 years in the jewelry and luxury watch industry. Prior to joining BriteCo Kaitlyn was senior valuation manager at The RealReal, an online marketplace for buying and selling authenticated luxury goods.



Teagyn Lindley has worked in the jewelry industry for six years, three of which were specifically focused on managing jewelry insurance claims. Before joining BriteCo, Teagyn was a jewelry claims specialist at Artigem.

Benefits with BriteCo



Comprehensive Coverage:

Worldwide coverage for loss, theft, damage, and "mysterious disappearance."



Client Fulfillment Options:

BriteCo policyholders can use their preferred jeweler for repairs or replacements or work with us through the BriteCo Assist Program.



Quick Turnaround:

Fast online claims and direct communication help expedite repairs or replacements and ensure prompt claim resolution.



Streamlined Process

Focus on your agency business while we handle the claim coordination and fulfillment.

Your Colleagues Trust BriteCo

"BriteCo has in a very short time become the leading carrier that I run to each time I get a jewelry risk across my desk. They make the entire process simple and convenient and are always willing to help."

Jonathan Vinokur Brooklyn, NY

Your Clients Will Love BriteCo

"Christine contacted me and held my hand through every step of the claims process. She was genuinely invested in helping me replace my ring with one as close to my original as possible. (It is a very unique ring!)"

Shannon H., BriteCo Policyholder

BriteCo Recognized
as Top Rated
Jewelry Insurance



Why Choose BriteCo Insurance for Your Clients?

Partnering with BriteCo lets you offer clients more than peace of mind, reinforcing your trusted advisor role and ensuring they receive top-notch care in insurance protection and in fulfilling a claim.

Not yet appointed as a BriteCo partner?

Join the growing network of independent insurance agents and brokers working with BriteCo! <https://brite.co/agent/>

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