

# Insurance payment suspensions by state



State	Abbreviation	Website	Phone Number	Description	Notice Date	Link
Alabama	AL	<a href="https://www.aldoi.gov/">https://www.aldoi.gov/</a>	334-269-3550	Insurers should consider cancellation or non-renewal of policies only after exhausting all efforts to work with policyholders to continue coverage.	3/30/2020	<a href="https://www.aldoi.gov/pdf/legal/ALDOI%2020200330%20Insurance%20Payment%20Suspensions%20by%20State.pdf">https://www.aldoi.gov/pdf/legal/ALDOI%</a>
Alaska	AK	<a href="https://www.commerce.alaska.gov/web/">https://www.commerce.alaska.gov/web/</a>	907-269-7900	Cancellations forbidden until 6/1/2020	3/18/2020	<a href="https://www.commerce.alaska.gov/web/">https://www.commerce.alaska.gov/web/</a>
Arizona	AZ	<a href="https://insurance.az.gov/">https://insurance.az.gov/</a>	800-325-2548	N/A	N/A	N/A
Arkansas	AR	<a href="https://insurance.arkansas.gov/">https://insurance.arkansas.gov/</a>	501-371-2600	60 day cancellation moratorium	3/27/2020	<a href="https://insurance.arkansas.gov/uploads/">https://insurance.arkansas.gov/uploads</a>
California	CA	<a href="http://www.insurance.ca.gov/">http://www.insurance.ca.gov/</a>	800-927-4357	60 day grace period for premium payments	3/18/2020	<a href="http://www.insurance.ca.gov/0400-new/">http://www.insurance.ca.gov/0400-new</a>
Colorado	CO	<a href="https://www.colorado.gov/pacific/dora/c">https://www.colorado.gov/pacific/dora/c</a>	303-894-7499	Moratorium on cancellations for nonpayment	3/27/2020	<a href="https://drive.google.com/file/d/1LkOHSK3">https://drive.google.com/file/d/1LkOHSK3</a>
Connecticut	CT	<a href="https://portal.ct.gov/CID">https://portal.ct.gov/CID</a>	860-297-3900	60 day grace period for premium payments	3/24/2020	<a href="https://portal.ct.gov/-/media/CID/1_Bull">https://portal.ct.gov/-/media/CID/1_Bull</a>
Delaware	DE	<a href="https://insurance.delaware.gov/">https://insurance.delaware.gov/</a>	302-674-7300	Suspension of cancellations and nonrenewals for payments due during emergency period	3/20/2020	<a href="https://insurance.delaware.gov/wp-con">https://insurance.delaware.gov/wp-con</a>
Florida	FL	<a href="https://www.floir.com/">https://www.floir.com/</a>	850-413-3140	Encouraging leniency on premium payments	3/25/2020	<a href="https://www.floir.com/siteDocuments/C">https://www.floir.com/siteDocuments/C</a>
Georgia	GA	<a href="https://www.oci.ga.gov/home.aspx">https://www.oci.ga.gov/home.aspx</a>	404-656-2298	60 day cancellation moratorium for nonpayment of premium	3/20/2020	<a href="https://www.oci.ga.gov/ExternalResourc">https://www.oci.ga.gov/ExternalResourc</a>
Hawaii	HI	<a href="http://cca.hawaii.gov/ins/">http://cca.hawaii.gov/ins/</a>	808-586-2790	Encouraging carriers to refrain from cancellations and lapses due to nonpayment	3/27/2020	<a href="https://cca.hawaii.gov/ins/files/2020/03">https://cca.hawaii.gov/ins/files/2020/03</a>
Idaho	ID	<a href="https://doi.idaho.gov/">https://doi.idaho.gov/</a>	208-334-4250	N/A	N/A	N/A
Illinois	IL	<a href="https://insurance.illinois.gov/default.html">https://insurance.illinois.gov/default.html</a>	217-782-4515	Moratorium on cancellations and nonrenewals from 3/9/2020 to 4/30/2020	4/3/2020	<a href="https://insurance.illinois.gov/cb/2020/C">https://insurance.illinois.gov/cb/2020/C</a>
Indiana	IN	<a href="https://www.in.gov/idoi/">https://www.in.gov/idoi/</a>	800-457-8283	60 day mortorium on cancellations and nonrenewals for non-payment of premium	3/26/2020	<a href="https://www.in.gov/idoi/files/20200326%20">https://www.in.gov/idoi/files/20200326%</a>
Iowa	IA	<a href="https://iid.iowa.gov/">https://iid.iowa.gov/</a>	515-281-5705	60 day grace period for helath insurance payments between 3/17/2020 and 6/30/2020	3/19/2020	<a href="https://iid.iowa.gov/documents/individu">https://iid.iowa.gov/documents/individu</a>
Kansas	KS	<a href="https://insurance.kansas.gov/">https://insurance.kansas.gov/</a>	785-296-3071	N/A	N/A	N/A
Kentucky	KY	<a href="http://insurance.ky.gov/PPC/Default.aspx">http://insurance.ky.gov/PPC/Default.aspx</a>	502-564-3630	N/A	N/A	N/A
Louisiana	LA	<a href="https://www.lidi.la.gov/home">https://www.lidi.la.gov/home</a>	225-342-5900	Moratorium on cancellations and nonrenewals from 3/12/2020 to 5/12/2020	3/26/2020	<a href="https://ldi.la.gov/docs/default-source/d">https://ldi.la.gov/docs/default-source/d</a>
Maine	ME	<a href="https://www.maine.gov/ptr/insurance/">https://www.maine.gov/ptr/insurance/</a>	207-624-8475	Carriers must make reasonable accomodations for late payments	3/12/2020	<a href="https://www.maine.gov/tools/whatsnev">https://www.maine.gov/tools/whatsnev</a>
Maryland	MD	<a href="https://insurance.maryland.gov/Pages/d">https://insurance.maryland.gov/Pages/d</a>	410-468-2000	Carriers must make reasonable accomodations for late payments	3/20/2020	<a href="https://insurance.maryland.gov/Insurer">https://insurance.maryland.gov/Insurer</a>
Massachusetts	MA	<a href="https://www.mass.gov/orgs/division-of-i">https://www.mass.gov/orgs/division-of-i</a>	617-521-7794	Encourages carrier felxibility on payments and grace periods	3/23/2020	<a href="https://www.mass.gov/doc/bulletin-202">https://www.mass.gov/doc/bulletin-202</a>
Michigan	MI	<a href="https://www.michigan.gov/difs">https://www.michigan.gov/difs</a>	517-284-8800	N/A	N/A	N/A
Minnesota	MN	<a href="https://mn.gov/commerce/industries/ins">https://mn.gov/commerce/industries/ins</a>	651-539-1500	N/A	N/A	N/A

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Mississippi	MS	<a href="https://www.mid.ms.gov/">https://www.mid.ms.gov/</a>	601-359-3569	60 day moratorium on cancellation and nonrenewal of insurance policies for nonpayment	3/25/2020	<a href="https://www.mid.ms.gov/legal/bulletins/">https://www.mid.ms.gov/legal/bulletins/</a>
Missouri	MO	<a href="https://insurance.mo.gov/">https://insurance.mo.gov/</a>	573-751-4126	Insurers are strongly encouraged not to cancel, nonrenew, or terminate coverage	3/21/2020	<a href="https://insurance.mo.gov/laws/bulletin/">https://insurance.mo.gov/laws/bulletin/</a>
Montana	MT	<a href="https://csimt.gov/insurance/">https://csimt.gov/insurance/</a>	406-444-2040	Encourages insurers to be flexible with cancellations and payments	3/26/2020	<a href="https://csimt.gov/wp-content/uploads/">https://csimt.gov/wp-content/uploads/</a>
Nebraska	NE	<a href="https://doi.nebraska.gov/">https://doi.nebraska.gov/</a>	402-471-2201	N/A	N/A	N/A
Nevada	NV	<a href="http://doi.nv.gov/">http://doi.nv.gov/</a>	775-687-0700	Carriers should only consider cancellation or nonrenewals as a last resort.	3/30/2020	<a href="http://doi.nv.gov/uploadedFiles/doinvgg">http://doi.nv.gov/uploadedFiles/doinvgg</a>
New Hampshire	NH	<a href="https://www.nh.gov/insurance/">https://www.nh.gov/insurance/</a>	603-271-2261	N/A	N/A	N/A
New Jersey	NJ	<a href="https://www.state.nj.us/dobi/index.html">https://www.state.nj.us/dobi/index.html</a>	609-292-7272	Encourages carriers to relax payment terms	3/19/2020	<a href="https://www.state.nj.us/dobi/bulletins/b">https://www.state.nj.us/dobi/bulletins/b</a>
New Mexico	NM	<a href="https://www.osi.state.nm.us/">https://www.osi.state.nm.us/</a>	505-827-4601	Requests all carriers refrain from cancelling and nonrenewing policies until 30 days after emergency declared over	3/20/2020	<a href="https://www.osi.state.nm.us/wp-content">https://www.osi.state.nm.us/wp-content</a>
New York	NY	<a href="https://www.dfs.ny.gov/">https://www.dfs.ny.gov/</a>	212-480-6400	Health insurance payments deferred through June 1st for companies experiencing financial hardship	4/2/2020	<a href="https://www.dfs.ny.gov/press_releases/">https://www.dfs.ny.gov/press_releases/</a>
North Carolina	NC	<a href="https://www.ncdoi.gov/">https://www.ncdoi.gov/</a>	855-408-1212	Premium payments are deferred according to statute § 58-2-46 (through disaster declaration period)	3/27/2020	<a href="https://www.ncdoi.gov/news/press-rele">https://www.ncdoi.gov/news/press-rele</a>
North Dakota	ND	<a href="https://www.nd.gov/ndins/">https://www.nd.gov/ndins/</a>	701-328-2440	Encourages extension of premium payment deadlines and grace periods	3/30/2020	<a href="https://www.nd.gov/ndins/sites/www/fil">https://www.nd.gov/ndins/sites/www/fil</a>
Ohio	OH	<a href="https://insurance.ohio.gov/wps/portal/g">https://insurance.ohio.gov/wps/portal/g</a>	614-644-2658	N/A	N/A	N/A
Oklahoma	OK	<a href="https://www.oid.ok.gov/">https://www.oid.ok.gov/</a>	405-521-2828	Extended grace period for nonpayment of premium for 45 days	3/20/2020	<a href="https://www.oid.ok.gov/wp-content/upl">https://www.oid.ok.gov/wp-content/upl</a>
Oregon	OR	<a href="https://dfr.oregon.gov/Pages/index.aspx">https://dfr.oregon.gov/Pages/index.aspx</a>	503-378-4140	Suspend all cancellations and nonrenewals until Order is lifted by Insurance Director	3/25/2020	<a href="https://dfr.oregon.gov/insure/health/un">https://dfr.oregon.gov/insure/health/un</a>
Pennsylvania	PA	<a href="https://www.insurance.pa.gov/Pages/default">s://www.insurance.pa.gov/Pages/default</a>	717-787-7000	Encourages insurers to relax due dates and and extend grace periods	3/19/2020	<a href="https://www.insurance.pa.gov/Regulations/Documents/COVID-19%20">0Regulations/Documents/COVID-19%20</a>
Rhode Island	RI	<a href="https://dbr.ri.gov/divisions/insurance/">https://dbr.ri.gov/divisions/insurance/</a>	401-462-9500	Requests insurers extend grace periods and assist in delaying cancellations or lapse in coverage.	3/25/2020	<a href="https://dbr.ri.gov/documents/news/insu">https://dbr.ri.gov/documents/news/insu</a>
South Carolina	SC	<a href="https://www.doi.sc.gov/">https://www.doi.sc.gov/</a>	803-737-6160	Expects carriers to extend premium payment deadlines and add effective time to cancellations and nonrenewals	3/25/2020	<a href="https://doi.sc.gov/DocumentCenter/View">https://doi.sc.gov/DocumentCenter/View</a>
South Dakota	SD	<a href="https://dlr.sd.gov/insurance/">https://dlr.sd.gov/insurance/</a>	605-773-3563	N/A	N/A	N/A
Tennessee	TN	<a href="https://www.tn.gov/commerce/insurance">https://www.tn.gov/commerce/insurance</a>	615-741-2241	Carriers should work with policyholders who have concerns about timely premium payments	3/24/2020	<a href="https://www.tn.gov/content/dam/tn/co">https://www.tn.gov/content/dam/tn/co</a>

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Texas	TX	<a href="https://www.tdi.texas.gov/">https://www.tdi.texas.gov/</a>	512-676-6000	Encourages carriers to use grace periods for payment, suspend premium payments, creat payment plans, etc.	3/23/2020	<a href="https://www.tdi.texas.gov/bulletins/2020">https://www.tdi.texas.gov/bulletins/2020</a>
Utah	UT	<a href="https://insurance.utah.gov/">https://insurance.utah.gov/</a>	801-538-3800	Premium holiday - carriers may elect not to receive Workers Compnesation premium to reflect employees who are paid but not workign during this period.	3/26/2020	<a href="https://insurance.utah.gov/wp-content">https://insurance.utah.gov/wp-content</a>
Vermont	VT	<a href="https://dfr.vermont.gov/industry/insuran">https://dfr.vermont.gov/industry/insuran</a>	802-828-3301	N/A	N/A	N/A
Virginia	VA	<a href="https://www.scc.virginia.gov/boi/">https://www.scc.virginia.gov/boi/</a>	804-371-9733	N/A	N/A	N/A
Washington	WA	<a href="https://www.insurance.wa.gov/">https://www.insurance.wa.gov/</a>	800-562-6900	Grace period and no cancellation of policies for nonpayment between 3/25/2020 and 5/9/2020	3/25/2020	<a href="https://www.insurance.wa.gov/sites/def">https://www.insurance.wa.gov/sites/def</a>
West Virginia	WV	<a href="https://www.wvinsurance.gov/">https://www.wvinsurance.gov/</a>	304-558-3386	Cannot canel or nonrenew due to adverese circumstances resultign from COVID-19	3/26/2020	<a href="https://www.wvinsurance.gov/Portals/0">https://www.wvinsurance.gov/Portals/0</a>
Wisconsin	WI	<a href="https://oci.wi.gov/Pages/Homepage.aspx">https://oci.wi.gov/Pages/Homepage.aspx</a>	608-266-3585	Insurers are encouraged to offer flexibility to insureds who are incurring economic hardship	3/20/2020	<a href="https://oci.wi.gov/Documents/Regulatio">https://oci.wi.gov/Documents/Regulatio</a>
Wyoming	WY	<a href="http://doi.wyo.gov/">http://doi.wyo.gov/</a>	307-777-7401	N/A	N/A	N/A